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June 4, 2009

AZ CORP COMMISSION DOCKET CONTROL

**Docket Control** Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007

RE: Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural T-01954B-09-0238 - Grandfather/New Bundle Frontier Digital Phone

**Essentials - Amendment** 

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this amended filing is to correct special conditions associated with the Frontier Digital Phone Essentials bundle.

As with the previous filing, it is respectfully requested that this filing become effective on June 24, 2009.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttsell at (801) 298-0757, or P.O. Box 708970, Sandy, UT 84070-8970.

Sincerely.

**Curt Huttsell** 

Manager, Government & External Affairs

RCH: Ims **Enclosures**  Arizona Corporation Commission DOCKETED

DOCKETED BY

- 11 - 5 9 30003

TARIFF PART:

Section 15

2<sup>nd</sup> Revised Sheet No. 43 CANCELLING: 1st Revised Sheet No. 43

#### TELEPHONE SERVICES TARIFF

## BUNDLED SERVICES (Continued)

# 15.10 FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

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15.10.5 Special Conditions (Continued)

- G. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- H. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Essentials Service for a minimum period of one month and up to nine months during a 12-month period.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given than the reconnection charges do not apply.
  - 2. A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611. All other services and features of the bundle will be temporarily deactivated.

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The Frontier Digital Phone Essentials Bundle that use to appear on this page has moved to Section 30 (Discontinued Services) and has been renamed Frontier Digital Phone Bronze.

DATE ISSUED: <u>May 15, 2009</u> RESERVED FOR ACC TARIFF APPROVAL EFFECTIVE DATE: June 24, 2009 **DECISION NO.:** FILED BY: Jack D. Phillips DOCKET NO.: T-01954B-09-0238

Director

TARIFF PART:

CANCELLING:

Section 15

2<sup>nd</sup> Revised Sheet No. 44

1<sup>st</sup> Revised Sheet No. 44

#### TELEPHONE SERVICES TARIFF

### **BUNDLED SERVICES** (Continued)

### 15.10 FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

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15.10.5 Special Conditions (Continued)

- I. Stay Connected Seasonal Offering (Continued)
  - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials features and services will be reactivated and billed at the applicable rates.
  - 5. All applicable taxes and surcharges apply.
  - 6. The Federal End User Common Line Charge is included in the monthly Rate.

The Frontier Digital Phone Essentials Bundle that use to appear on this page has moved to Section 30(Discontinued Services) and has been renamed Frontier Digital Phone Bronze.

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DATE ISSUED:	May 15, 2009
EFFECTIVE DATE: _	June 24, 2009
FILED BY:	Jack D. Phillips
TITI F.	Director

RESERVED FOR ACC TARIFF APPROVAL

**DECISION NO.:** 

DOCKET NO.: T-01954B-09-0238